

Vicki Burton, Goodwill Industries of Mississippi, Inc., Vice President of Workforce Development

Vicki Burton has over 30 years' experience in Workforce Development through the Mississippi Department of Rehabilitation Services, where she retired as Deputy Director of Business Development and State Workforce Development Liaison. Ms. Burton believes that her position at Goodwill Industries of Mississippi, Inc. allows her to help strengthen people's abilities and to find a greater independence through having employment. Since she began at Goodwill in 2019, Ms. Burton initiated the Workforce Development Department and expanded Digital Skills Training to all four workforce areas in Mississippi, taking Goodwill of Mississippi's footprint from four counties served to seventeen. Additionally, she has developed and implemented the nationally recognized Customer Service Employment Academy and received the Virtual Reality grant from Goodwill Industries International, which has been instrumental in working with correctional facilities in Mississippi. Her wealth of experience and knowledge goes hand-in-hand with the Goodwill of Mississippi mission to assist people with disabilities and barriers to obtain employment. Ms. Burton states that Workforce Development is on the move in the state of Mississippi and Goodwill of Mississippi, Inc. can be a driving force in this initiative.